

RICOH Supervisor™

RICOH
imagine. change.



Convert operational data into actionable analytics to help
optimize your print environment.



Gain greater visibility into your digital printing utilization and efficiency.

To succeed in today's ever-evolving professional print marketplace, ready access to critical operational data and actionable reporting is essential. RICOH Supervisor™ leverages Internet of Things (IoT) technologies, and a vendor-agnostic approach to help print organizations assess equipment efficiency, influence purchasing decisions based on device performance, and understand throughput to plan for peak capacity.

Actionable insights

Turn operational data into valuable, actionable business insights. Capture the data from your Ricoh production printing equipment and use Supervisor's open architecture to connect to and capture a range of data from other OEMs in your shop, including printing, finishing and beyond.

RICOH Supervisor enables you to effectively gather and analyze data from your devices in order to accurately assess your total cost of operations. Monitor historical trends to identify snags in your workflow or inefficient devices that are costing your print organization time, money and missed deadlines. Develop better plans for capacity with the ability to see trends in business spikes and seasonal volume shifts.

Flexible and affordable

RICOH Supervisor eliminates the need for large, upfront IT investments and long-term contracts.

Utilizing our Subscription as-a-Service (SaaS) model, your organization can take advantage of the solution today plus all new RICOH Supervisor functionality as it becomes available without interrupting your existing business.

Secured and scalable

Safeguarding data and providing confidence in the stability of a cloud-hosted platform are primary software goals for Ricoh. RICOH Supervisor offers rigid security and encryption protocols and is built on a world-class web services platform to deliver consistent, predictable performance leveraging the highest standards in the industry.

Key performance metrics

Dashboard your operation's performance across a range of Key Performance Indicators (KPIs). From sheets or feet printed per hour to total uptime on a device, RICOH Supervisor helps you manage your printing operations to gain productivity and eliminate the weak spots in your workflows. Take advantage of this analysis through clearly visualized dashboard interfaces that are viewable on your PC or tablet from anywhere you have internet access.

Easily create custom dashboards to focus in on the key datapoints most relevant for your short or long-term decision making. Display just the data you need to assess particular devices at a glance. Gain key insights before making changes in your operation to ensure the best business outcomes.

Improved productivity

By providing the tools to compare actual throughput you can analyze workflows and individual device statistics to help optimize the performance of your processes and assets. You can better identify areas where automation can save time and money, and drive increased ROI on existing equipment. Likewise, having this information to help inform purchasing decisions gives you the power to better match your needs and requirements to the right hardware for your shop.

Customized solutions

For ultimate insight across devices, workflows and business analysis, Ricoh's Professional Services experts can assess your needs, design and implement a customized Supervisor solution. Just ask your Ricoh specialist to learn more about available services.

Intuitive and vibrant dashboards*

RICOH Supervisor's intuitive interface and vibrant dashboards give you instant visibility into key operational data to enhance decision making and operational performance.



Consolidate and compare
siloes data



Estimate throughput based
on historical data



Access data from
all machines

Make your data actionable to sharpen your competitive edge

Supervisor's vendor-agnostic approach gives you more efficient reporting and consistent data accuracy to solve critical business challenges. Use it to:

- Eliminate manual data entry
- Have a comprehensive understanding of your digital printing utilization and efficiency
- Track operational trends that impact production
- Create organization-wide visibility with customizable dashboards

*Dashboard images are subject to change.

Get started with a **free** trial of RICOH Supervisor

See how RICOH Supervisor can help your company assess equipment efficiency, influence purchasing decisions based on device performance, and understand throughput. Contact your Ricoh specialist about getting started with a 60-day trial or a live demonstration of RICOH Supervisor.

System requirements

Operating System
Windows® 7, 8, 10
Windows Server 2012, 2016
LINUX®
Red Hat® Fedora, openSUSE, Ubuntu
Browser
Google Chrome™ Version 69 or later
Firefox® Version 62 or later
Microsoft Edge™ Version 42 or later
To enable the Data Collector, your computer must meet the following requirements
<ul style="list-style-type: none">• Internet access for authentication purposes• Enabled communication and data transfer with your shop floor equipment• A main memory of minimum 4 GB RAM or higher, 64-bit CPU for Windows or Linux, and 15 GB hard disk space available.

